



9 Woodbury Lane
Boscawen NH 03303
(603)796-2206
Website: boscawenwater.com

Bruce Crawford
Chair - Commissioner

Lorrie J. Carey
Commissioner

William Murphy
Commissioner

As the coronavirus (COVID-19) updates continue, **Pennichuck**, on behalf of the **Penacook-Boscawen Water Precinct**, will continue to provide vital water services to you and your family. We have taken steps to protect our staff, their families, and our community to ensure the continued delivery of the critical water services we provide.

We have been monitoring the COVID-19 situation closely and we are taking measures to keep our customers and our staff and their families safe and healthy. We are following recommendations of health authorities including both the state and federal Centers for Disease Control and Prevention (CDC).

As recommended by the CDC, protections we have implemented include increasing sanitation and disinfection of workspaces, cancelling large gatherings, minimizing non-essential meetings, and promoting personal hygiene practices. We are continuing to monitor any employee illness and promote work from home options for all employees whose job responsibilities allows them to do so. We still have all essential staff on duty as needed.

As always, we have representatives available by calling **800-553-5191 Monday through Thursday 7:30am to 7:00pm and Friday 7:30am to 5:00pm, with emergency services available 24 hours a day, 7 days a week.**

Please take note of the following important changes to our normal daily operations:

- We will be halting all scheduling of non-emergency appointments until further notice.
- To promote social distancing, we have closed all our locations to the public.
- We have a secured drop box at the office at 9 Woodbury Lane, Boscawen, NH for customer payments or documentation drop off (i.e. Service Applications).

We want to assure you that your water continues to be monitored, treated and tested in accordance with regulations established by the EPA and NH Department of Environmental Services. Pennichuck will continue to monitor developments on COVID-19 and is prepared to take any further actions as needed. Please visit the Peacock Boscawen Water Precinct website at: <https://boscawenwater.com/>