



# Consumer Confidence Report Certification Form

Water System Name: \_\_\_\_\_

Town/City: \_\_\_\_\_

PWS ID:

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The owner, operator, or designee of the water system indicated above hereby confirms that the **Consumer Confidence Report (CCR) has been distributed to all water customers as required by Env-Dw 811. Further, the owner, operator, or designee certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the NH Department of Environmental Services, Drinking Water and Groundwater Bureau.**

CCR was distributed by:

**Hand Delivery** (includes door-to-door)

check all that apply!

**Mail Delivery** (includes U.S. mailing of a paper copy)

**Electronic Delivery** (includes bill notice with website URL or email of CCR)

Website URL(if applicable): \_\_\_\_\_

If applicable, "Good faith" efforts should be used to reach all consumers who may not otherwise receive it. Examples:

- Delivery of multiple copies to apartments, businesses, schools, nursing homes, and large private employers
- Mail the CCR to postal patrons within the service area
- Advertising availability of the CCR in news media
- Publication of CCR in local newspaper
- Posting the CCR in public places
- Posting the CCR on the Internet/ social media
- Delivery to community organizations

Date(s) CCR Distributed: \_\_\_\_\_

Certified by:

Signature:

*Chris Countie*

Date: \_\_\_\_\_

Print Name: \_\_\_\_\_

Note that each water system must complete the following:

- Mail or directly deliver copies of the current CCR to each customer by July 1. (Keep a copy for your records.)
- Submit a copy of the CCR to DES by July 1st (to the contact person listed below.)
- Submit this completed Certification form to DES within 10 days of distributing the CCR, but in no event later than July 10th (to the contact person listed below.)
- It is recommended that you send the CCR and Certification to DES at the same time to ensure that all actions are completed on time.
- **Submittals should be addressed to:**

Debra McDonnell  
 NHDES Drinking Water and Groundwater Bureau  
 29 Hazen Drive, PO Box 95, Concord, NH 03302-0095  
[Debra.McDonnell@des.nh.gov](mailto:Debra.McDonnell@des.nh.gov) | Fax: (603) 271-5171



# Pennichuck 2025 Consumer Confidence Report

## Penacook-Boscawen EPA # 0251010

### What is a Consumer Confidence Report?

The Consumer Confidence Report (CCR) details the quality of your drinking water, where it comes from, and where you can get more information. This annual report documents all detected primary and secondary drinking water parameters and compares them to their respective standards known as Maximum Contaminant Levels (MCLs).

**The sources of drinking water** (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

**Contaminants that may be present** in source water include:

**Microbial contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

**Inorganic contaminants**, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

**Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

**Organic chemical contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.

**Radioactive contaminants**, which can be naturally-occurring or be the result of oil and gas production and mining activities.

**In order to ensure that tap water is safe to drink**, the EPA prescribes regulations which limit the amounts of certain contaminants in water provided by public water systems. The US Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

### What is the source of my drinking water?

Penacook-Boscawen Water Precinct obtains its water from three gravel packed wells. Well 1 and 3 operate in tandem. Well 1 is located 1100 feet northeast of pump station and yields approximately 200 gallons per minute (gpm). Well 3 is located 1400 feet north of pump station/Treatment Building and yields approximately 200 gpm. Well 2 is a standby source located 900 feet east of the pump station and yields 195 gpm. Treatment consists of sodium hydroxide to increase pH therefore reduce corrosion, zinc-orthophosphate to reduce corrosion, and sodium hypochlorite for disinfection. Average daily use was 300,000 gallons per day (gpd), in summer months between 350,000 to 370,000 gpd.

### Why are contaminants in my water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

### Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at 1-800-426-4791.

### Source Water Assessment Summary

NHDES prepared drinking water source assessment reports for all public water systems between 2000 and 2003 in an effort to assess the vulnerability of each of the state's public water supply sources. Included in the report is a map of each source water protection area, a list of potential and known contamination sources, and a summary of available protection options. The results of the assessment prepared as noted below.

SourceName	Low	Medium	High	Date
Gravel Pack Well 1	7	1	3	08/04/2000
Gravel Pack Well 2	7	1	3	08/04/2000
Gravel Pack Well 3	8	1	3	09/30/2005

**Note:** Due to the time when the assessments were completed, some of the ratings might be different if updated to reflect current information. The complete Assessment Report is available for review. For more information, call **Matt Day** at 800-553-5191 or visit the [NHDES website](#).

### How can I get involved?

For more information about your drinking water, please call our laboratory at 800-553-5191 or send an email to [customer-service@pennichuck.com](mailto:customer-service@pennichuck.com). Although we do not have specific dates for public participation events or meetings, feel free to contact us with any questions you may have.

**Violations and Other Information:** We are pleased to report that your drinking water meets or exceeds all federal and state requirements.

### Drinking Water Contaminants:

**Arsenic:** While your drinking water meets EPA's standard for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems

**Lead:** Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. This water system is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact Pennichuck Water Works at [customer-service@pennichuck.com](mailto:customer-service@pennichuck.com). Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

**Health Effects of Lead:** Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

**Nitrate:** (5ppm through 10 ppm) Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may raise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask for advice from your health care provider. (Above 10 ppm) Infants below the age of six months who drink water containing nitrate in excess of the MCL could become seriously ill and, if untreated, may die. Symptoms include shortness of breath and blue baby syndrome.

**Sodium:** At present, there are no federal or state primary health-based drinking water standards for sodium or chloride. Although there is sufficient scientific evidence that shows that the vast majority of sodium ingestion is from food rather than drinking water, EPA has recommended a drinking water advisory level of 20 mg/L sodium for those persons on a physician-prescribed "no salt diet" related to hypertension treatment. EPA has identified a secondary or aesthetic standard for chloride of 250 mg/L as a concentration at which chloride can be expected to cause a salty taste in drinking water. New Hampshire has adopted 250 mg/L chloride and 250 mg/L Sodium as state secondary standards under Env-Dw 706.

**2024 Results**

	<b>Dated</b>	<b>90th Percentile</b>	<b>Action Level</b>	<b>MCLG</b>	<b># of Sites Sampled</b>	<b># Sites Above Action Level</b>	<b>Violation Yes/No</b>	<b>Typical Source of Contaminant</b>
Lead (ppb)	6/12/2024	ND	15	0	21	0	No	Corrosion of household plumbing systems, erosion of natural deposits
Copper (ppm)	6/12/2024	0.148	1.3	1.3	21	0	No	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

**DISINFECTION BY-PRODUCTS**

	<b>Dated</b>	<b>Highest Detect</b>	<b>Range Detected</b>	<b>MCL</b>	<b>MCLG</b>	<b>Violation Yes/No</b>	<b>Typical Source of Contaminant</b>
Chlorine (ppm)	Monthly 2024	AVG 0.60	0.08-1.08	4 - MRDL	4 - MRDLG	No	Water additive used to control microbes
Haloacetic Acids (ppb)	7/1/2024	ND	NA	60	0	No	By-product of drinking water chlorination
Total Trihalomethanes (ppb)	7/1/2024	5.3	4.1-5.3	80	0	No	By-product of drinking water chlorination

**INORGANIC CONTAMINANTS**

	<b>Dated</b>	<b>Highest Detect</b>	<b>Range Detected</b>	<b>MCL</b>	<b>MCLG</b>	<b>Violation Yes/No</b>	<b>Typical Source of Contaminant</b>
Arsenic (ppb)	7/1/2024	ND	NA	5	0	No	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes
Barium (ppm)	7/1/2024	0.0041	0.0037-0.0041	2	2	No	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Nitrate (ppm)	7/1/2024	0.35	0.31-0.35	10	10	No	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

**RADIOLOGICAL CONTAMINANTS**

	<b>Dated</b>	<b>Highest Detect</b>	<b>Range Detected</b>	<b>MCL</b>	<b>MCLG</b>	<b>Violation Yes/No</b>	<b>Typical Source of Contaminant</b>
Uranium (Mass) ppb	7/1/2024	ND	NA	30	30	No	Erosion of natural deposits

**SECONDARY CONTAMINANTS**

	Dated	Level Detected	Treatment Technique	AL (Action Level), SMCL or AGQS	Typical Source of Contaminant
Chloride (ppm)	7/1/2024	23	N/A	250	Wastewater, road salt, water softeners, corrosion
Fluoride (ppm)	7/1/2024	ND	N/A	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Hardness (ppm)	7/1/2024	25.2	N/A	N/A	Geological
Iron (ppm)	7/1/2024	0.213	Phosphate	0.3	Geological
Manganese (ppm)	7/1/2024	0.0373	Phosphate	0.05	Geological
pH	7/1/2024	5.75	Sodium Hydroxide	6.5-8.5	Precipitation and geology
Sodium (ppm)	7/1/2024	11.7	N/A	100-250	Road salt, septic systems (salt from water softeners) We are required to regularly sample for sodium
Sulfate (ppm)	7/1/2024	9	N/A	250	Naturally occurring
Zinc (ppm)	7/1/2024	0.0342	N/A	5	Galvanized pipes

**Secondary Maximum Contaminant Level or SMCL:** They identify acceptable concentrations of contaminants which cause unpleasant tastes, odors, or colors in the water

Pennichuck Water Works participated in the **5th stage of the U.S. EPA's Unregulated Contaminant Monitoring Rule (UCMR5)** program by performing additional tests on our drinking water. UCMR5, benefits the environment and public health by providing the EPA with data on the occurrence of contaminants suspected to be in drinking water, in order to determine if the EPA needs to introduce new regulatory standards to improve drinking water quality. Unregulated contaminants monitoring data are available to the public, so please feel free to contact us if you are interested in obtaining that information. If you would like more information on the U.S. EPA's Unregulated Contaminants Monitoring Rule, please call the Safe Drinking Water Hotline at (800)426-4791.

Additional Testing	UMCR	Results	Range	Explain federal monitoring requirement
GPW 1-Lithium	2/20/2024	ND	NA	The EPA does not currently have a health advisory for lithium in drinking water. However, the CCL program derived a health reference level (HRL) for screening purposes based on the EPA's provisional peer-reviewed toxicity value (PPRTV) assessment for lithium. The HRL is 10 µg/L.
GPW 1-Lithium	8/13/2024	ND	NA	The EPA does not currently have a health advisory for lithium in drinking water. However, the CCL program derived a health reference level (HRL) for screening purposes based on the EPA's provisional peer-reviewed toxicity value (PPRTV) assessment for lithium. The HRL is 10 µg/L.
GPW 2-Lithium	2/20/2024	ND	NA	The EPA does not currently have a health advisory for lithium in drinking water. However, the CCL program derived a health reference level (HRL) for screening purposes based on the EPA's provisional peer-reviewed toxicity value (PPRTV) assessment for lithium. The HRL is 10 µg/L.
GPW 2-Lithium	8/13/2024	ND	NA	The EPA does not currently have a health advisory for lithium in drinking water. However, the CCL program derived a health reference level (HRL) for screening purposes based on the EPA's provisional peer-reviewed toxicity value (PPRTV) assessment for lithium. The HRL is 10 µg/L.
GPW 3-Lithium	2/20/2024	ND	NA	The EPA does not currently have a health advisory for lithium in drinking water. However, the CCL program derived a health reference level (HRL) for screening purposes based on the EPA's provisional peer-reviewed toxicity value (PPRTV) assessment for lithium. The HRL is 10 µg/L.
GPW 3-Lithium	8/13/2024	ND	NA	The EPA does not currently have a health advisory for lithium in drinking water. However, the CCL program derived a health reference level (HRL) for screening purposes based on the EPA's provisional peer-reviewed toxicity value (PPRTV) assessment for lithium. The HRL is 10 µg/L.

If you are interested in examining the results, they are now available at the following location:

[www.epa.gov/dwucmr/occurrence-data-unregulated-contaminant-monitoring-rule](http://www.epa.gov/dwucmr/occurrence-data-unregulated-contaminant-monitoring-rule)

## Definitions:

**Ambient Groundwater Quality Standard or AGQS:** The maximum concentration levels for contaminants in groundwater that are established under RSA 485-C, the Groundwater Protection Act.

**Action Level or AL:** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

**Level I Assessment:** A study of the water system to identify potential problems and determine, if possible, why total coliform bacteria have been found in our water system.

**Level II Assessment:** A very detailed study of the water system to identify potential problems and determine, if possible, why an E.coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

**Maximum Contaminant Level or MCL:** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal or MCLG:** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Residual Disinfectant Level Goal or MRDLG:** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**Maximum Residual Disinfectant Level or MRDL:** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Treatment Technique or TT:** A required process intended to reduce the level of a contaminant in drinking water.

## Abbreviations

**NA:** Not Applicable

**ND:** Not Detectable at testing limits

**pCi/L:** picoCurie per Liter

**ppm:** parts per million

**ppb:** parts per billion

**ppt:** parts per trillion

**RAA:** Running Annual Average

**90th Percentile** - Out of every 10 homes sampled, 9 were at or below this level

The most up to date information of **PFAS RESOURCES** can be found on the following NHDES websites:

NH PFAS Investigation

<https://www4.des.state.nh.us/nh-pfas-investigation/>

NH Department of Health and Human Services

<https://www.dhhs.nh.gov/dphs/pfcs/index.htm>



Office Hours: Monday - Thursday 7:30am - 7:00pm & Friday 7:30am - 5:00pm

Emergency contact 24/7

(800) 553-5191

[www.pennichuck.com](http://www.pennichuck.com)